

Interested in Improving Communication & Teamwork in Healthcare?

Attend TeamSTEPPS® 2day Workshop

TeamSTEPPS®—Strategies and Tools to Enhance Performance and Patient Safety, is an easy-to-use, evidence-based, teamwork curriculum.

Healthcare Team Training

Leading global provider of TeamSTEPPS®. Trained over 6,500 trainers and staff and coached hundreds of leaders, trainers and front-line clinicians worldwide.

We customize and action plan for your organization and enable you to:

- Energize and educate your entire team at the same time
- Save time and avoid travel costs—we come to you
- Apply practical tools for practical application
- Address the problems your facility is facing

After completing this 2-day workshop, you will have the competencies to:

- Create high performing teams
- Utilize communication tools such as situation monitoring, mutual support, briefs, debriefs and huddles
- Implement change within your organization to create a culture of safety

Benefits of TeamSTEPPS®

- Reduced medical errors by enhancing safety culture
- Improved quality indicators
- Improved patient and staff satisfaction

Who Should Attend?

- Clinical and Non-Clinical Leaders
- Leaders from Patient Safety, Patient Care Services and Quality Improvement and Educators



Call us Today To Find Out More!
Connie Hicks at 678.369.6317 x 123.
chicks@healthcareteamtraining.com

Learn more

<http://www.healthcareteamtraining.com/what-we-do/team-steps/>

FEATuRed TrainERs



Steve Powell, MS

Steve is an experienced facilitator, practitioner, communicator and proven leader with over 25-years experience in human factors education and teamwork training. His experience includes flying as a major airline captain, aviation & patient safety instruction, curriculum development, and accident investigations, including root cause analysis, research, and simulation. With a proven track record of reducing medical errors, Steve has provided solutions to over 100 healthcare organizations worldwide.



Duane Cromwell, Ed.D

Duane is a seasoned trainer with over 30 years of experience in applied human factors safety science and clinical information systems. He has extensive experience in leadership and management development and is a skilled facilitator of business process improvement projects and change acceleration/management. Duane is a TeamSTEPPS® Master Trainer specializing in communication and human factors.



Julie Gapstur, BSN

With over 30 years of experience, Julie brings a range of clinical experience in Emergency Services, ICU, Pediatrics, Critical Care and Coronary Care. Julie is a TeamSTEPPS® Master Trainer and has trained healthcare professionals from coast to coast.



Hennie Ellis, MS, BSN

Hennie has over 30 years of experience in a variety of healthcare positions including quality/risk management, patient care services and out-patient surgery. Hennie is a TeamSTEPPS® Master Trainer and has trained hundreds of civilian and military healthcare professionals nationwide. Her delivery of evidence-based strategies and tools has been proven to increase patient safety and reduce harm.

