



RISK REDUCTION CYCLETM

Healthcare professionals significantly under-report adverse events within their healthcare organization by as much as 90%. Increasing reports is only the beginning of achieving excellence. Converting reported events into organizational learning opportunities is critical to reducing risk at the point of care.

HTT's rapid cycle improvement methodology reduces exposure, liability lawsuits, malpractice litigation, and payouts.

Evidence suggests that as few as 10% of healthcare near-miss, patient safety-related events are reported through formal reporting channels. Through the implementation of a team debriefing system in a high volume, multi-specialty U.S. operating room, frontline providers and staff were able to capture and record over 300 potential teamwork and system anomalies in the first four months of the implementation. These "glitches" revealed early indicators or "good catches" of potential error and were reported at a factor of 12 times higher than the established reporting rate. Team satisfaction increased by 16% during the debrief intervention.



Learning from reportable adverse events and near misses is an indicator of a proactive Culture of ExcellenceSM

HTT can develop a Risk Reduction CycleTM to help your organization:

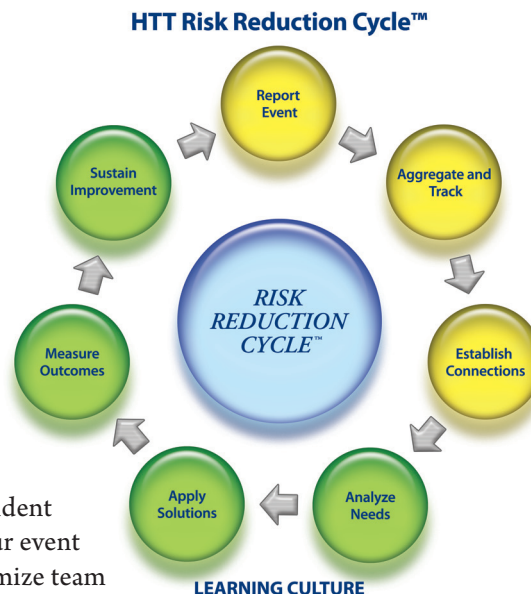
- Reduce the frequency and severity of patient harm
- Decrease liability and litigation costs
- Develop a culture of excellence by learning from reported events.

When a continuous cycle of improvement is established as part of your culture of excellence, errors become teachable events on an enterprise-wide basis, resulting in reduced risk, improved quality care, and increased patient and staff satisfaction.

The uniquely powerful advantage of HTT's Risk Reduction Cycle is the ability to turn incident reports and near misses, collected through your event tracking system, into learning events that optimize team performance. By utilizing StoryCare,TM HTT's innovative, web-based transformation system to support a learning culture, organizations are able to convert reportable events into reflective, team-based simulations, mitigating risk and promoting a culture of excellence.

Call us today.

To understand how we can Deliver a Culture of Excellence to your organization, please contact us at 678.369.6317 or info@healthcareteamtraining.com.



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HTT partnered with a large, Midwestern hospital system to drive a Culture of Excellence in Obstetrics. Within 24 months, significant decreases in harm were achieved in perinatal care across the entire System. Both frequency and severity of **adverse events were reduced by 50% as teamwork improved by 50%** in 15 diverse perinatal units.

- Average cost of malpractice claims decreased from \$1 million to less than \$500,000.
- 78% decrease in perinatal adverse events related to improved team performance.
- Positive attitudes towards teamwork increased from the 25th to 75th percentile.
- The number of new malpractice claims decreased by 48% during the same 24 month period.
- Significant increases in patient safety culture results within a 24 month period.

TeamSTEPPS® is a registered trademark of the Department of Defense TRICARE Management Activity and Agency for Healthcare Research and Quality.

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HTT's proven, holistic program leverages processes, products, and tools that are best of breed, evidence-based and grounded in improvement science. We drive sustainable behavior change resulting in a Culture of Excellence.

Quality Care – TeamSTEPPS® - (Strategies and Tools to Enhance Performance and Patient Safety) is a teamwork improvement system based on over 25 years of research and evidence on team performance to drive accountability, adaptability, safety, accuracy, and efficiency.

Patient engagement - TeamSTEPPS® PLUS™ teaches teamwork behaviors and activates patient engagement to increase safety and satisfaction, decrease mortality and infection, improve staff satisfaction and reduce turnover.

Risk Reduction Cycle™ - Our rapid cycle improvement methodology creates a learning culture able to systematically learn from error and reduce lawsuits, malpractice claims, and payouts.

StoryCare™ - Enterprise-wide, web-enabled teamwork simulation program driving sustainable behavior change from the boardroom to the frontline.

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