



TeamSTEPPS[®]

Communication and coordination are critical elements in any medical environment and the TeamSTEPPS[®] program leads the way in improving this vital area. The TeamSTEPPS[®] program has given military and civilian medicine both a roadmap for a safer healthcare system and a vehicle to accomplish it worldwide.

*S. Ward Casscells, MD, Former Assistant Secretary of Defense for Health Affairs, U.S. Department of Defense
(The U.S. Department of Defense has been an HTT client since 2006.)*

HTT - The global leader in TeamSTEPPS[®] implementation

High quality care impacts every aspect of a healthcare organization's measurable outcomes. Building excellent teams within your culture of excellence will generate continuous quality of care improvements. HTT has proven TeamSTEPPS[®] to be the most effective teamwork and communication improvement tool across the healthcare industry.

TeamSTEPPS[®]—Strategies and Tools to Enhance Performance and Patient Safety — is a teamwork improvement system based on over 25 years of research and evidence on team performance. Developed by the Department of Defense and the Agency for Healthcare Research and Quality (AHRQ), TeamSTEPPS[®] is a face-to-face, instructor-led teamwork system aimed at optimizing team performance resulting in safer patient outcomes by creating a shared mental model through evidence-based learnable, teachable skills that focus on:

- Leadership
- Mutual Support
- Situation Monitoring
- Communication



HTT Client Results after TeamSTEPPS[®]:

- 78% decrease in perinatal adverse events
- 30% reduction in inpatient mortality rates
- 10% increase in HCAHPS scores by percentile across hospital

Call us today.

To understand how we can Deliver a Culture of Excellence to your organization, please contact us at 678.369.6317 or info@healthcareteamtraining.com.



HTT is the global provider of teamwork and communication training within healthcare. By cultivating high performing teams, creating shared leadership and mutual trust which drives excellence across the organization throughout 150 civilian and government healthcare organizations worldwide, in countries including the U.S., Japan, Singapore, Germany, Ghana, Nigeria, and Korea.

TeamSTEPPS[®] is a registered trademark of the Department of Defense TRICARE Management Activity and Agency for Healthcare Research and Quality.

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HTT is a trademark of Healthcare Team Training LLC.

Grounded in improvement science, HTT supports evidence-based changes in communications, behaviors, and teamwork. Our approach leads to productivity, efficiency, accuracy, adaptability, and safety shifting the culture from 'me' to 'we'. The resulting Culture of Excellence generates continuous quality of care improvements.



HTT's proven, holistic program leverages processes, products, and tools that are best of breed, evidence-based and grounded in improvement science. We drive sustainable behavior change resulting in a Culture of Excellence.

Quality Care – TeamSTEPPS® - (Strategies and Tools to Enhance Performance and Patient Safety) is a teamwork improvement system based on over 25 years of research and evidence on team performance to drive accountability, adaptability, safety, accuracy, and efficiency.

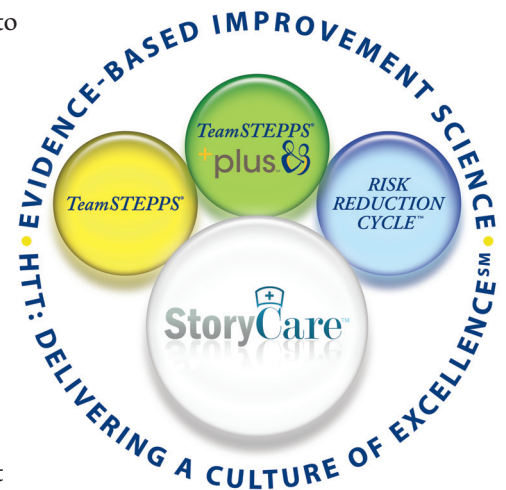
Patient engagement - TeamSTEPPS® PLUS™ teaches teamwork behaviors and activates patient engagement to increase safety and satisfaction, decrease mortality and infection, improve staff satisfaction and reduce turnover.

Risk Reduction Cycle™ - Our rapid cycle improvement methodology creates a learning culture able to systematically learn from error and reduce lawsuits, malpractice claims, and payouts.

StoryCare™ - Enterprise-wide, web-enabled teamwork simulation program driving sustainable behavior change from the boardroom to the frontline.

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